



## Client and Visitor Code of Conduct Acknowledgement Form

To ensure Damien Center remains a safe, caring, and inclusive place, we ask that clients and visitors adhere to our Client and Visitor Code of Conduct:

- Treat everyone with kindness, dignity, and respect.
- The following are not acceptable: language, written or verbal, and images that are racist, sexist, homophobic, transphobic, ableist, ageist, explicitly opposed to or hostile towards any religion or beliefs or any aspects of an individual's identity, glorify violence or the use of weapons, or are otherwise discriminatory.
- Always use respectful and appropriate language and behavior. Some examples of language and behavior that will not be tolerated include, but are not limited to the following:
  - Verbal threats
  - Suggestive or explicit words, phrases, gestures, or inappropriate sexual behavior
  - Emotional abuse including attacks on a person's dignity, integrity, and competence
  - Loud, obnoxious, and inappropriate conversations
  - Touching another person without consent
  - Abusive electronic or phone communication
- **Physical acts of violence or aggression including intimidation, harassment, sexual harassment and/or coercion as well as any behavior(s) that make other individuals or staff feel uncomfortable and/or unsafe will not be tolerated.**
- **Throwing objects, tampering with and/or damaging property will not be tolerated.**
- Respect the property of Damien Center, staff, clients, and visitors. Theft will be prosecuted.
- Avoid having phone conversations on speaker phone or streaming any video while in common areas.
- Possession of weapons on the premises including guns, knives, or anything that can be classified as or used as a weapon is not allowed.
- **Brandishing weapons on the premises including guns, knives, or anything that can be classified as or used as a weapon will not be tolerated.**
- Only smoke or vape in the designated area outside.
- Use or distribution of alcohol or illegal substances while on the premises is not allowed.
- If you are bringing a service animal, emotional support animal, or pet please respect the property and others' fears or allergies.
- There is no soliciting allowed on the property.
- All clients and visitors will respect others' privacy and avoid disrupting other clients' care or experiences. Any behavior that impedes the providers and other staff members' ability to meet with individuals and/or provide safe and effective care will not be tolerated.

**\*Failure to adhere to the above code of conduct could result in removal from the premises.**

**\*\*Items in bold are considered threatening behavior and will result in immediate removal from the premises.**

Clients or visitors may be asked to leave and for severe violations could lose access to services or be restricted from future visitation.

Our staff are committed to providing the highest levels of care. Please show them the respect they deserve and that you expect as a client or visitor. Thank you for choosing the Damien Center and joining us in our commitment to ensuring a safe, caring, and inclusive environment for us all.

SIGN \_\_\_\_\_ DATE \_\_\_\_\_